

Mr. Watts,

This claim was reported to Continental Casualty Company ("CNA") on 04/15/2024.

Pursuant to your email dated 04/23/2024 to Ataya Woodard, clarifies the dates of damages which are listed as follows:

Brick Damage: 02/01/2024 - 02/09/2024
Water damage to lower level: 02/11/2024
Sewer fill up: 04/07/2024

1. As both the damage to the brick and the water damage occurred in early February 2024, why did it take over two months for you to report the claim?

2. When did you first report the subject damages to the City of Marshall, Casey Slone and Bockmon Agency?

3. As I understand the City of Marshall has replaced the sewer line and added a clean out. As such, this issue has been resolved. If that is not the case, please so advise.

4. You reported that flooding occurred in the basement causing wall damage. Do you have supporting documentation?

1. Photos
2. Witnesses
3. Invoices for the damage, inspection reports by contractors

5. Has there been other buildings flooded out? You provided email dated April 11, 2024 from Chip Arledge which states: "Power Out, Basements flooded and Signs Knocked Down..."

If so, please provide with their contact information.

6. The brick needs to be repaired.

- a. Provide cost of repair

7. You reported that there is a void behind the electrical box. Has Casey Slone repaired this condition?

8. You state in letter to Ataya Woodward that "Unfortunately, the contractors recent work, has created a new hazard trapping water between the new sidewalk and against our building during the insurance investigation process."

a. Please provide engineering report(s) that evidences the trapped water between the new sidewalk and your building

9. Have you submitted a claim to your first party insurer? If so, what is the amount of the claim. Have you been paid by your first party insurer?

10. Are there any other damages you are claiming.

Next Steps:

CNA has retained an engineer to inspect your building. I will have the engineer contact you directly to schedule an inspection.

Shari L. Bradix, CRIS
Managing Claims Consultant
CNA Construction Defect Claims
P.O. Box 8317
Chicago, IL 60680-8317
Tel. (415) 932-7213
Fax: (866) 622-7517
Toll: (800) 262-7161

From: Larry Watts <watts.larry@gmail.com>
Sent: Tuesday, May 7, 2024 8:12 PM
To: Bradix, Shari <Shari.Bradix@cna.com>
Subject: [EXTERNAL] Re: Our Insured: Casey Slone //Claim No. W2C22131

Dear Shari L. Bradix,

Thank you for your email advising that you are now handling this claim.

I acknowledge that there may have been some transitions regarding this claim. However, I have not yet received the emailed list of questions as previously mentioned by CNA.

Could you please provide an update on the current status of the claim, inform me when I can expect to receive the aforementioned questions, and outline the specific next steps going forward?

I look forward to working with you.

Respectfully,
Larry Watts

On Tue, May 7, 2024 at 7:44 PM Bradix, Shari <Shari.Bradix@cna.com> wrote:

Mr. Watts:

Please be advised that this claim has been transferred to me for further handling. Please contact me at your earliest convenience to discuss the facts surrounding this claim.

Thank you

Shari L. Bradix, CRIS
Managing Claims Consultant
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From: Larry Watts <watts.larry@gmail.com>
Sent: Tuesday, April 23, 2024 1:53 PM
To: Woodard,Ataya <Ataya.Woodard@cna.com>
Subject: [EXTERNAL] Re: Transferred Claim / W2C22131 / DOL 2.14.24

Good Afternoon Ataya,

Thank you for your email, I apologize for being unavailable this morning.

Yes the property location is 303 N. Washington Ave, Marshall TX 75670 and I am the property owner.

We can coordinate a time to discuss, however, at this particular moment email would be much easier for me. I look forward to receiving your list of questions.

I have sent some emails to Jaclyn Miller, I will try to forward those to you by tomorrow or Thursday at the latest.

One of the emails was to clarify the dates of damages. Please review the following:

Brick Damage: 02/01/2024 - 02/09/2024
Water damage to lower level: 02/11/2024
Sewer fill up: 04/07/2024

I look forward to working with you.

Respectfully,
Larry Watts

On Tue, Apr 23, 2024 at 10:15AM Woodard,Ataya <Ataya.Woodard@cna.com> wrote:

Good Morning Larry,

My name is Ataya Woodard and I work as a claims adjuster for CNA Insurance. I was recently transferred a claim file for our insured, Casey Slone Construction LLC, and wanted to reach out and inquire about some damaged property. The prior adjuster on this claim file was Jaclyn Miller. I attempted to call, but seemed to have missed you so I just wanted to inform you of the transfer and give you my information.

Looks like the property location is as follows : 303 N Washington Ave, Marshall TX 75670. Can you confirm if this is correct? Please also confirm if you are the owner of this location.

Please let me know if you have any time to discuss this claim file this week. If email communications are preferred, please let me know and I will send you my list of questions via email in response.

In the meantime, if you have provided Jaclyn Miller with any claim related documents please send those to this email address. I apologize, we do not have any of the documents on file at this time so please let me know if you sent anything. Upon receipt, I can review and add them into the official claim file for this incident.

Thank you for your time and I look forward to speaking with you!

Best Regards,

Ataya Woodard

Claims Professional

CNA

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